

CLIENT INTEREST PROFILE

In transitioning the primary relationship from one advisor to another, whether due to retirement or rightsizing, it's important to transfer as much information as possible from the current advisor to the new advisor – especially small pieces of information that can help the new advisor build rapport. Complete this list of questions to record these non-account related details.

GENERAL CLIENT INFORMATION

Client name: _____

Spouse name: _____

Birthday: _____

Birthday: _____

Wedding anniversary date: _____

Other marital notes: _____

What are these clients like personality-wise? _____

Where/how did you meet? _____

How long have they been clients? _____

Do you meet with them regularly? How often?

Communication preference? In person/in office/video call etc.

Have you done financial planning with them? How so?

Is their estate planning up to date?

Who else is on their professional team?

Attorney: _____ CPA: _____ Other: _____

What are their hobbies and interests? _____

Where do they vacation? _____

Where do they go to school? _____

INVESTMENT STYLE

Risk Tolerance: _____

Their knowledge of the stock market on a scale of 1-10? _____

How are they allocated? _____

How do you invest their accounts? Do they trade on their own? _____

INSURANCE INFORMATION

Have you worked with them on insurance? _____

What are their thoughts on life/ltc/di insurance? _____

FAMILY/FRIENDS

Who are their parents? Any connections there? _____

How many kids do they have? _____ Additional information? _____

Names of kids/grandkids: _____

Do they have pets? Names of pets? _____

Are they friends/relatives of other clients? _____

PROFESSIONAL CAREER:

Employment History? _____

Are they retired? _____ When do they plan to retire? _____

Do/did they own a business? _____

Succession Plan? _____ Any failed business ventures? _____

ANYTHING ELSE:

Any final notes? _____